From the Deputy Director

Now is the winter of our transition from Semester 1 to Semester 2 made glorious by a raft of activities throughout Student Services aimed at ‘achieving closure’ with the old (assessment, academic standing, graduations) and ‘the birth of the new’ (admissions, enrolments, student orientations). We also take pleasure in welcoming a number of new staff to the SSABS. And we note that the UNSW Red Bag has achieved cultural hegemony in Europe and the USA.

Best wishes
Robert Morrell

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STUDENT ADMINISTRATION AND RECORDS (STAR)

KEY DATES

July
Tue 4 Examination end
Wed 5 Graduation in Singapore
Thu 6 6pm: Deadline for electronic submission of Session 1, 2006 results by Eccles for Kensington and COFA
Fri 7 9am: Deadline for online entry of results on to Grade Rosters for Kensington and COFA
Sat 8 Graduation in Hong Kong
Tue 11 – Thu 13 Faculty Assessment Review Group Meetings
Thu 13 2pm: Deadline for amendments to results
Fri 14 9am: OFFICIAL RELEASE OF SESSION 1 RESULTS
   All students will receive a result email in their student email account
Sat 15 12pm: Results and Academic Standing available on myUNSW
Wed 19 5pm: Deadline for submission of Merit, Distinction and Honours recommendations
Wed 19 5pm: Deadline for submission of University Medal Recommendation forms
Fri 28 UNSW fee payment due date including upfront student contribution payments and Student Activity fees
Mon 31 Last day for students to lodge written appeals against suspension and exclusion

August
Fri 11 Last day to process students for September graduation ceremonies
EXAMINATIONS

The final examination in the Semester 1 2006 examination period was held on Monday 3 July.

During this semester’s examinations we again encountered considerable disruption arising from poor proof-reading of papers. During examinations we were required to announce an unprecedented number of corrections to examination papers, including – in some examinations - corrections to corrections.

A related issue was the ongoing problem of referee availability. We were often unable to contact the nominated referee when seeking clarification of examination questions during an exam; in one case we were unable to contact a referee until well after an examination had ended. We also found administrative staff nominated as referees who were simply unable to address the academic matters raised by concerned students. Prior to the next examination period, we will be working closely with Schools to try to address some of these issues.

As part of our examination administration service we provide alternate examination arrangements for students with disabilities and those with temporary incapacities such as sporting injuries. The most common form of assistance requested is for an amanuensis. We maintain an eligibility list of ‘scribes’ to write the exam for such students; we are, however, experiencing considerable difficulty in recruiting new scribes. The current remuneration for scribes is $27.35 per hour.

If you are interested in scribing, or know others who may be, (e.g. casual employees or PhD students in your School), please contact Grant Walter ext 53086 or g.walter@unsw.edu.au

ACADEMIC STANDING

Academic Standing will be recalculated on Thursday 13 July (prior to the release of results on 14 July). Following recalculation, Academic Standing reports will be sent to Program Authorities asking them to review students’ standing, assign advisers and, where necessary, apply overrides. All changes should be finalised on NSS by 5.00pm on Friday 14 July 2006. After this deadline program authorities are asked not to make any further changes to students’ Academic Standing on NSS, but rather to notify STAR if changes are needed.

Academic Standing will be considered provisional until Monday 17 July. Students will be advised in their results email that they should check their Academic Standing on myUNSW after this date and follow any instruction given. Academic Standing letters will be mailed to students who have a standing of Suspension or Exclusion. All students with a standing other than Good or Pending will be able to view their academic standing letter on myUNSW. Academic Standing emails will also be sent to all students who have a standing other than Good or Pending. Students with a standing of Suspension or Exclusion will have until 5.00pm, Monday 31 July to lodge an appeal.

Due to the limited time period we have in which to finalise the appeal process, from Monday 17 July Academic Standing will be recalculated, but no student will be placed on Suspension or Exclusion even though their late results may be Fails. These students will be manually allocated their previous Session’s standing.

It is important that late or withheld results are finalised as soon as possible so that academic standing can be determined accurately. Students whose standing cannot be determined will be assigned Pending standing. Academic Standing policy and procedures can be found at: https://my.unsw.edu.au/student/academiclife/assessment/AcademicStandingExplanation.html

For further information about Academic Standing please contact Kylie Doust, email k.doust@unsw.edu.au or phone ext 51079
COMMONWEALTH SUPPORT AND FEES

Semester 1, 2006 Student Fee Debt

STAR has now finalised the first stages of the Denial of Services (DSI) block which will be introduced for the first time this semester. Prior to the release of the Session 1 2006 results, this block will be applied to any student record with an outstanding debt to the University e.g. Student Activity fees or tuition fees.

We have notified students about the DSI in various ways; posters have been distributed for display around campus and information flyers have been distributed to School and Faculty Offices. Letters and emails have also been sent to any student with an outstanding tuition fee debt explaining the impact of the block for non-payment of fees.

Please note that once the block is applied students may be denied some or all of the following services:

- Receipt of examination results
- Access to Library Services
- Access to buildings and computer labs
- Access to Web CT/Vista
- Session 2 course enrolment
- Transcripts
- Graduation

The only way for students to prevent the block from being applied is by the payment of their outstanding debt.

Withdrawal from all Semester 2 Courses

Please note that students who have withdrawn from all of their Semester 2 courses are no longer eligible to automatically re-enrol for Semester 2. If a student is seeking re-instatement for Semester 2 they should be advised to follow the instructions detailed in the broadcast email of 16 June 2006. The relevant sections are copied below for your reference.

Extract from 16 June 2006 email;

If you are planning to discontinue your enrolment you need to be aware of some consequences and potential problems:

A request made now to withdraw from your Semester 2 courses will be considered as a request to discontinue from the entire program for the Semester. You should be aware that if you discontinue your Semester 2 enrolment, and you then seek re-enrolment at any stage in the future, any new enrolment will not be automatic. You will need to seek the express permission of the Director of Student Services, outlining in full the special circumstances that exist in your case. Avoidance of Student Activity fees will not be considered reason enough.

In the event that re-enrolment in Semester 2, 2006 is permitted, there can be no guarantee that it will be possible to re-enrol in the same courses (especially elective courses), classes, laboratories or tutorials as you are enrolled in currently.

If you are readmitted in Semester 2, 2006 a reinstatement fee of $250 will be charged. On the other hand paying the Student Activity fee of $256.80 (full-time Kensington campus rate) directly benefits the majority of students (through clubs and societies, representation, advocacy, sport and recreation, services, etc) and the University is committed to returning all such fees collected to student associations.
COMMONWEALTH SUPPORT AND FEES continued

Informal release of results
The Deputy Vice Chancellor (Academic) has advised that Schools should refrain from releasing Session 1, 2006 results informally to any student.

Semester 2, 2006 Fee Statements
Session 2, 2006 Fee Statements are now available online, and students have been advised of this via email and notices on myUNSW. The payment due date is 28 July 2006 for all fees including upfront student contribution payments and Student Activity fees.

GRADUATIONS

Graduations
The Session 2, 2006 graduation schedule will be finalised shortly and can be found at: https://my.unsw.edu.au/student/academiclife/graduations.html

Potential graduand processing is now well under way. The deadline for processing students for September/October 2006 ceremonies is Friday 11 August, 2006. Please use the Attendees Inquiry to ensure all students have been processed correctly.

Merit, Distinction and Honours Recommendations
Recommendation forms for Honours, Distinction and Merit should be submitted at Faculty Assessment Review Group meetings, or sent to STAR by Wednesday 19 July, for students completing programs at the end of Session 1. Forms for students with outstanding results should be sent to STAR as soon as results are known.

University Medals
Forms for the University Medal, together with supporting documentation, should be submitted at Faculty Assessment Review Group meetings or sent directly to Kathy Keane, Manager, Student Administration and Records (STAR) by Wednesday 19 July. Forms received after 19 July will not be able to be considered by the Medals Committee and will be held over to the December 2006 meeting.

Please note: the academic records of students nominated for a medal must not contain any unresolved results.

Award Statements & Academic Transcripts
Leading up to and following the release of end of semester results, Student Services receive a noticeable increase in requests for Award Statements and Academic Transcripts.

The Award Statement (also known as the Completion Letter) is a document that confirms that a student has completed their studies at UNSW and the date of their graduation ceremony. Award Statements can only be produced once a student’s graduation status has been updated to ‘Awarded’. Award statements are free of charge. Requests take 3-4 days to process in peak periods after the release of results.

Item continued over page …
STAR continued

Award Statements & Academic Transcripts continued

Students requiring Academic Transcripts which include Session 1, 2006 results should ensure that all results are visible on myUNSW before submitting their request. In addition, students who require their graduation status to be included will need to ensure that their graduation status on myUNSW has been updated to ‘Awarded’. Transcripts cost $25 for two copies and $10 for each additional copy ordered at the same time. Transcripts requests can take between 5-7 days to process in peak periods after the release of results.

Application forms for both Academic Transcript and Award Statements are available at UNSW Student Central, or can be downloaded from myUNSW.

Award Statement:  
https://www.my.unsw.edu.au/student/academiclife/graduations.html#Forms

Academic Transcript:  
https://my.unsw.edu.au/student/atoz/AcademicTranscript.html

Academic Transcripts/Award Statements cannot be provided to any student with outstanding fees (including library fines). Academic transcripts with Session 1, 2005 results and/or Award Statements will be issued from Monday 17 July.

ACCOMMODATION SERVICES

- International Office staff recently escorted a delegation of Officers and Academic staff from the Islamic University Malaysia (IIUM) on a tour of the Kensington campus which included a visit to the UNSW Housing Office. The purpose of the delegation’s visit to Australia was to learn from the experience and best practices of Australian institutions in managing student accommodation. A wide range of housing management issues was discussed including housing waiting lists, tenancy agreements, maintenance, security, information management and support programs.

- The number 46 High apartments are now vacant with major refurbishment of the block scheduled to commence in August.

- A full survey of the balconies at the Mulwarree Apartments was conducted after some external panels were found to have been affected by rust. Although not in a dangerous condition, the affected panels will be replaced. This work will be incorporated in the external painting program for the apartments due to commence this month.

COUNSELLING SERVICE

As we gear up for second session, Martin Healy, our Peer Mentoring Coordinator, will be running a peer mentoring welcome for midyear intake students on Wednesday 19 July. Details can be found at the O-Week website www.oweek.unsw.edu.au

After the successful trial of Fear and Anxiety workshops in Session 1, Natalie is again "Taking Charge of Fear and Anxiety" and running student workshops which begin in Week 6 of Session 2. Further details are available on the Counselling Service website www.counselling.unsw.edu.au

The Service Director, Annie Andrews, was invited to be a keynote speaker at the Confederation of Student Services Ireland conference last month. Annie spoke on: “Change and challenge in higher education: Scoping the implications and directions for Student Services from global to local."
STUDENT SUPPORT CENTRAL

Student Support Central continues its schedule of preparing for Semester 2 Admissions, Enrolments and Scholarships payments. We are also supporting the (growing) UNSW Asia team and were delighted to meet Woon Hon Thin, Director Student Services, and brief him on progress to date. In tandem with the UNSW Singapore office, the team processing admissions for UNSW Asia hope to be able to complete the cycle by accepting deposits (in Singapore dollars) from early next month.

UAC ADMISSIONS

Mid Year UAC admissions
The UAC team has recently completed the mid year admissions round which generated approximately 600 offers for local undergraduate students commencing in Semester 2, 2006. Offers were released via UAC on Monday 26 June and applicants have until Friday 14 July to accept their offers. Online enrolment will be permitted until 5.00pm, Friday 21 July. Credit transfer applications for students commencing in Semester 2 continue to be forwarded to Faculties.

Internal Program Transfers
Agreement has been reached between Student Services and Faculties in relation to the new Internal Program Transfer (IPT) process which will be effective from Semester 2, 2006. This is an outcome of the Committee on Education’s Working Party on Admissions in 2005 and subsequent work by Rebecca Kimber and Faculty representatives in the first half of 2006. The new schedule provides greater flexibility for UNSW students to transfer between undergraduate programs within Faculties. Faculties are currently passing on this information to their students in various ways. The Faculty of Engineering’s website information is particularly user-friendly, see http://www.eng.unsw.edu.au/current/transfer/index.htm.

University Preparation Program (UPP)
The team is currently processing applications for the Semester 2 intake and processing offers to undergraduate programs for UPP students who completed the program in Semester 1. Late applications for the UPP for Semester 2 will be accepted until mid July, provided there are places available.

Mathematics Skills Program (MSP)
Until now, students have commenced the MSP in Week 3 (this had allowed them to attend lectures in Weeks 1 and 2, decide whether they could manage without MSP, and if necessary withdraw from their course and do the MSP instead). Some students understand from the outset that they need to do MSP, so attend from Week 1.

Foundation Studies has advised that MSP students should begin the program in Week 1 where possible, but that enrolments will be permitted up until the end of Week 2 of Semester (for those who find they cannot manage after commencing their course work). Students in this group need to be advised that if they join the program after Week 1, they will be required to catch up on the classes missed.

Potential MSP students should be referred to the Admissions Office as early as possible (NB: It is not possible for students to add the MSP as a course via myUNSW). Our email address is ugradmis@unsw.edu.au and phone is 9385 3228. Once enrolled, we will send student confirmation of their enrolment and details of class locations etc. The fee for MSP is $600.00.
UNSW Student Services Newsletter, issue nineteen

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STUDENT SUPPORT CENTRAL continued

UAC ADMISSIONS cont.

Non-Award/Cross Institutional applications
The team is processing applications for Semester 2. Please note that applications for Non-Award study for International students for Semester 2 have closed. Applications for local Non-Award/Cross institutional applicants close on 10 July. Complete applications (i.e. with correctly certified documents, letter of approval etc) will be accepted with payment of a $100.00 late fee until 5.00pm on Friday 21 July. ***Applications will not be accepted after 21 July***.

… other things
Sonia Nitchell and Rebecca Kimber are working with Faculties to plan strategic approaches for 2008 UAC admissions; and continuing work with Optometry implementing the internal transfer system from Vision Science and with Atax on new processes for admissions via UAC for 2007.

DIRECT ADMISSIONS

Statistics
Mid-Year comparative statistics have recently been distributed showing stability, and in some cases, small growth for UG and PG international students as compared with this time last year. If you wish to obtain a copy, or be added to the distribution list, please contact either Kathryn Whittingham kwhittingham@unsw.edu.au or Ken Bright k.bright@unsw.edu.au.

Email acknowledgements
The Direct Admissions office has now begun electronic application acknowledgements to all applicants. Previously only those who applied online received an email acknowledgement. However following recent successful trials, all students will receive a personalised email giving them their ID number, program code and links to the tracking function on Apply Online. From this, they will be able to monitor the progress of their application. It is hoped that this will also encourage earlier acceptance and reduce application status enquiries.

Off-shore (international) Australian Year 12 and New Zealand NCEA applicants
Following consultation with all participating institutions there will be a change in the application process for international students sitting an NZ NCEA or Australian Year 12 qualification off-shore. Previously these students had to apply directly to the institution concerned. However for Semester 1 2007, UAC are now able to process their applications, along with other similarly qualified domestic applicants. The release of results for these students coincides well with offer rounds and it is not anticipated to have any major impact on enrolment numbers from these cohorts.

STUDENT CENTRAL

During the first three weeks in June, Student Central dealt with 2,800 enquiries at the counter – 42% of these enquiries related to Special Consideration.

The inaugural Student Service Centre conference took place in Adelaide earlier this month and was very successful. Over 90 delegates from the University and TAFE sectors, from both Australia and New Zealand attended. The conference focused on customer service delivery within Higher and Further Education Institutions. Papers from the conference will be available early next month. Plans are already being made for next year’s conference which will be held in Melbourne.
The Scholarships Interest Group held its first meeting on Thursday 29 June and it was pleasing to see such a good roll up! The next meeting will be held on 27 July in Committee Room 4, Chancellery. Some of the issues discussed were:

1. New proposed opening and closing dates for Undergraduate and coursework scholarships:
   - For all 1st Year scholarships – Applications open 1 August and close 30 September
   - For all 2nd Year and onward - Applications open 1 September and close 30 November

We have adopted the above schedule of standardised dates for continuity and management purposes. However we appreciate there may be some scholarships that will fall outside these dates, and those scholarships will be looked at individually. We believe the new system will benefit students and staff alike.

2. We have developed a new application form which is being sent out to several High Schools for trial. Once we have received and reviewed the completed applications we will make any necessary changes and the new application form will be posted on our new web site in Acrobat format. The form will accommodate ALL our scholarships and do away with the many different forms in use.

3. A reminder that we have a new form for One-Off Scholarships (previously known as Scholarship Proposal Kit) for undergraduate scholarship awards. Please email Janette Murdoch j.murdoch@unsw.edu.au if you would like a copy. We aim to have this form available for download from our new website by end of this month.

4. Another initiative is that different types of scholarships will be assigned to individual staff members within SAFS. Furthermore, each staff member has been assigned at least one Faculty, for which they will be the main contact:

   **Miranda Chan** ext 51804 email: miranda.chan@unsw.edu.au
   Faculties of Law and Commerce and Economics.
   UNSW Funded Scholarships – Access Assist Scheme, Golden Jubilee, V-C Equity, GoB, DET Rural, Alumni and all scholarships where students must apply for the Access Scheme through UAC.

   **Eva Postlep** ext 51636 email: e.postlep@unsw.edu.au
   Faculties of Medicine, Arts & Social Sciences and COFA.
   Commonwealth Learning Scholarships.

   **Helen Pandol** Ext 53100 email: h.pandola@unsw.edu.au
   Faculties of Built Environment & Engineering.
   Sports & all Vacation Scholarships

   **Janette Murdoch** ext 53101 email: j.murdoch@unsw.edu.au
   Faculty of Science.
   Scientia Scholarships, all scholarships offered across UNSW (with the assistance of Miranda Chan & Helen Pandol) and UNSW Honours Scholarships. Plus, in the first instance, all new proposals for setting up one-off and external scholarships.

This structure may change after our review due in early 2007, if so we will ensure staff are informed of any changes. If you have any questions, or suggestions about how we can improve scholarships processes, please feel free to email us at j.murdoch@unsw.edu.au
STUDENT SUPPORT CENTRAL continued

ESOS
A reminder that the International Compliance Unit will be holding ESOS Awareness Information Sessions in July. The two dates set aside will be Wednesday 19 and 26 July. Both sessions will run for approximately one hour and will consist of a series of scenarios with Q & A’s to conclude.

These information sessions are designed to educate new staff and re-educate existing staff of their obligations when dealing with International Students under the ESOS Act.

If you are interested in attending one of the above ESOS Awareness Sessions please email Gerry Braddon, International Compliance Officer, g.braddon@unsw.edu.au

UNSW@ADFA

Since the last edition of the Student Services Newsletter, Student Administrative Services (SAS) at UNSW ADFA has welcomed two new staff as Client Service Officers, Ms May Ong and Mrs Deborah Dennis, who replace Mr Christopher Strong (now our Secretariat Officer) and Ms Karen Lees (who has accepted a 12 month secondment to the School of Business).

Some may not be aware that many of the roles performed by Student Services at the Kensington campus are replicated by SAS for the ADFA campus. For example, examination timetabling and administration is coordinated through the SAS Office. We have just commenced the first week of the examination period for Session 1, during which 149 examinations will be conducted along with 177 distance examinations (for 8 different courses).

Wherever possible, SAS staff work closely with Student Services staff to develop and improve our practices and procedures. As an outcome of recent discussions with the Admissions Office, UNSW ADFA is hoping to introduce an Admissions Scheme for Advanced Students. The Advanced Students are currently serving members of Defence and are generally mature age applicants, making them very important to the College as they add diversity to age groups in our undergraduate population.

Preparations have now begun for the ADFA Open Day which is jointly coordinated by Defence and University staff on the ADFA campus. On the day prospective students have the opportunity to receive a first hand account of military and academic life at ADFA from midshipmen and cadets. The 2006 Open Day will be held on Saturday, 26 August from 9.00am to 4.00pm.

Planning has also begun for Graduation Week at ADFA which is another joint coordination effort between Defence and University staff. Graduation Week activities include everything from social events (a Jazz and Revue evening, the ADFA reunion dinner and Graduation Ball), Degree Conferral ceremonies, a Prizes and Awards Evening, Commandant’s Commendations (and Warnings...), the ADFA Graduation Ceremony (marking graduation from the Academy) and a formal Graduation Parade which around 1,000 midshipmen and officer cadets march and the Chief of the Defence Force attend.

To receive the UNSW Student Services Newsletter, please email unswstudentservices@unsw.edu.au
CAREERS AND EMPLOYMENT

Workshop Attendance
1803 students have attended our workshops in the first 6 months of 2006. The total attendance for 2005 was 1811. Can we go home now?

Think Ahead Program
Careers and Employment have been actively involved in the Student Recruitment ‘Think Ahead’ program for high school students. The program offers students in years 10 to 12 the opportunity to participate in an on-campus UNSW experience, including activities and presentations from the various Faculties. We have presented 9 workshops on the topic of ‘Not Sure Which Degree to Choose?’

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<th>Date</th>
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<th>Year(s)</th>
<th>Students</th>
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<tr>
<td>13 June</td>
<td>Manly High</td>
<td>Year 10 – 25</td>
<td>students</td>
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<tr>
<td>16 June</td>
<td>South Sydney High, Normanhurst Boys and Hurlstone Agricultural</td>
<td>Years 10 to 12 – 120 students</td>
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<tr>
<td>21 June</td>
<td>Randwick Girls and Rose Bay</td>
<td>Year 11 - 138 students</td>
<td></td>
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<tr>
<td>22 June</td>
<td>Hornsby Girls</td>
<td>Year 10 - 120 students</td>
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... with more scheduled for July and December.

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<th>Date</th>
<th>School</th>
<th>Year(s)</th>
<th>Students</th>
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<tbody>
<tr>
<td>18 July</td>
<td>St Georges Girls</td>
<td>Year 11 – 170 students</td>
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<tr>
<td>5 Dec</td>
<td>SCEGGS</td>
<td>Year 11 – 105 students</td>
<td></td>
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<tr>
<td>11 Dec</td>
<td>Masada and Killara High</td>
<td>Year 10 - 231 students</td>
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UNSW Careers Expos in August
Careers and Employment will be holding two Careers Expos in August to enable employers to promote their opportunities to non-final year and/or international UNSW students. Staff are invited to promote these events to their students.

- The inaugural UNSW Vacation/Internship Careers Expo (VICE) on Wednesday 9 August, 1.00 - 4.00pm at The John Niland Scientia
- The International Careers Expo (ICE) on Wednesday 23 August, 3.00 - 6.00pm at The John Niland Scientia

41 of the volunteers who assisted at our Careers Expo in March have offered to assist with marketing and management of the events. Already 29 major recruiting organisations have registered their interest to attend the Vacation Internship Careers Expo and 8 organisations have registered for the International Careers Expo. For details see [http://www.careers.unsw.edu.au/student/](http://www.careers.unsw.edu.au/student/)

Employer Visits – Singapore and Hong Kong
In early July Lene Jensen will be visiting organisations in Singapore and Hong Kong to promote UNSW and to encourage them to recruit our graduates. The organisations include;

**Singapore:** Barclays Capital, Monetary Authority of Singapore, BDO, United Overseas Bank Ltd, ANZ, GIC Government of Singapore Investment Corporation, DBS Bank, Ernst and Young, CPA Australia, PricewaterhouseCoopers, STMicroelectronics Singapore, Citigroup Asia Pacific, Shell Eastern Petroleum (Pte) Ltd, KPMG, Capitaland and A*STAR (Singapore Institute of Manufacturing Technology).

**Hong Kong:** Ernst & Young, Macquarie Bank, Lehman Brothers, Goldman Sachs, Credit Suisse, Citigroup Asia Pacific, KPMG Hong Kong, Merrill Lynch Asia Pacific Ltd, Mass Transit Railway Corporation Hong Kong, Standard Chartered Bank and Deloitte.

Lene will also be providing individual assistance sessions for alumni in Hong Kong.
STUDENT SYTEMS & BUSINESS SOLUTIONS (SSABS)

Out of the mouths of pelicans: Nontuplets borne on flurrying recruitment wings to SSABS

The Student Systems and Business Solutions group has just concluded its recruitment drive, resulting in 9 new team members joining in June/July. We are delighted to have been able to appoint people drawn from across UNSW and from business. A special thank you to Social Work and COFA for ‘lending’ staff to the centralised timetabling team.

For further information about roles of SSABS staff and contact details, see the Student Services contact pages on myUNSW: https://my.unsw.edu.au/student/Staff/StaffList.html#ssabs

Watch for updates on the team’s project activities in the August newsletter.

Angeline Fong
- myUNSW specialist. Angeline joins SSABS following several years in Direct Admissions, and recently, the UNSW Asia Student Services Project.

Claire Allen
- Student Systems Specialist, focussing on NewSouth Student. Claire has transferred from Scholarships. Previously she was a business analyst on the NewSouth Student and myUNSW implementation teams.

David England
- David is our User Education specialist. He will be working with colleagues in other Student Services units – and Faculties – to extend the UTES (User Training Education and Support) program.

Elisabeth Crawford
- myUNSW portal editor. Elisabeth will work with Emily Middleton to write, edit, and publish myUNSW ‘content’ – including policies, procedures, the A-Z services directory, and news and announcements. Elisabeth joins us from the Science Office where (among other roles) she edited the Science handbook.

Maggie O’Keefe
- Scheduling Assistant, Scheduling and Academic Requirements Unit. Maggie is on a 12 month temporary transfer from the School of Social Work. She joins Sarah Thomson and the team working on the centralised timetabling project.

Nils Widjaja
- NewSouth Student system specialist. Nils was previously in the Graduate Research School. Initially he is working with Jennifer Nixon on the implementation of ‘phase 2’ Scholarships services – including online (myUNSW) scholarship applications and integration of scholarship stipend payments with the NewSouth HR Payroll system.

Rosia Hui
- Scheduling Assistant, Scheduling and Academic Requirements Unit. Rosia is also on a 12 month temporary transfer from the College of Fine Arts. She too will be working on the centralised timetabling project, drawing on her experience as timetabling officer at COFA.

Susan Supriadi
- NewSouth Student system specialist. Susan comes to SSABS from Direct Admissions in Student Services. She joins the Student Systems Unit, focussing on the maintenance and extension of NewSouth Student and myUNSW services.

Wei-Fong Wong
- Student systems access, security, audit and quality assurance focus. Among other duties Wei-Fong manages user access to NewSouth Student and myUNSW. Wei-Fong has worked with all of the NewSouth applications, most recently in the Dean’s Unit in the Faculty of the Built Environment.
RED BAG SIGHTINGS

Photo left: Red bag, Trinity College Dublin

Right: … at the soccer

Left: … at the London Eye.

Right … in Las Vegas

Left: and with the fleet in New York!!